



**Business Operations Manager 4
(Production and Operations Manager - Berkey Creamery Business Operations Manager)
College of Agricultural Sciences
Penn State**

Job Number: 78293

Link to Job on Job Website: <https://psu.jobs/job/78293>

Department: Food Science/Berkey Creamery

Work Unit: College of Agricultural Sciences

Announce Start Date: 04/11/2018

Closing End Date: Until Filled

The Berkey Creamery at The Pennsylvania State University is seeking an experienced Production and Operations Manager to oversee all aspects of production and operations of the dairy processing plant. This is a hands-on position with technical, supervisory and administrative duties and responsibilities. Housed in the Rodney A. Erickson Food Science Building within the College of Agricultural Sciences, the Berkey Creamery is the largest and most sophisticated University affiliated dairy manufacturing plant in the country. The successful candidate will lead a productive, dynamic team of production, maintenance and operations support staff in a vibrant and growing enterprise. Information about the Penn State Berkey Creamery is available at <http://Creamery.psu.edu>. Typically requires a Bachelor's degree or higher plus five years of related experience, or an equivalent combination of education and experience. The preferred candidate will have a Bachelor's or Master's degree in Food Science or related field; and substantial relevant knowledge and experience in commercial dairy processing (i.e., ice cream, milk, cultured products, cheeses, etc.) including production planning and scheduling; sanitation; warehousing and inventory management; distribution as well as equipment maintenance and capital project management. Knowledge in and experience with food quality programs; dairy processing systems and equipment; personnel management; safety and training programs; food safety programs and other related quality and regulatory requirements are required. Exceptional supervisory skills and demonstrated management experience are essential including the ability to assign and monitor work; coach and develop staff; report and analyze production metrics; recommend and implement productivity improvements; establish and document processes and procedures as well as troubleshoot complex problems in a team-oriented environment. The position reports directly to the Manager of the Berkey Creamery. Candidate must also serve as a key member of the Berkey Creamery Management Team focusing on providing manufacturing and operations support to improve the overall operation of the enterprise. In addition to the technical and administrative roles stated above, the incumbent must possess strong communications skills and be able to communicate effectively downwardly and upwardly in the organization. The position must also support the educational; sales and customer service missions; and other business needs of the Berkey Creamery, Food Science Department and College of Agricultural Sciences. Review of applications will begin immediately and continue until a suitable candidate is identified.

Penn State is committed to affirmative action, equal opportunity, and the diversity of its workforce.